PRESENTATION ON GOVERNMENT e-MARKETPLACE (GeM)

PROCUREMENT MADE SMART

A DEPT OF COMMERCE INITIATIVE
To carry forward highest standards of transparency set by my Government, public procurement has been brought under a single platform- Government e-Marketplace (GeM)

- Hon’ble President in his address to the joint session of the Parliament on 31st January 2017
The Government is committed to curbing corruption. One of the key aspects of this objective is to minimize Government’s human transactional interface. Accordingly, public procurement is being transformed by leveraging technology such as online market places and e-tendering. The Government E-marketplace (GeM) also offers other advantages such as minimizing prices while maximizing ease, efficiency and transparency. It will help enhance processes in ways such as demand aggregation, real-time price discovery, and prompt automated payments."
GeM THE STORY OF TRANSFORMATION

PM's instructions during Group of Secretaries presentations in Jan 2016, to set up an e-commerce portal for public procurement.

Budget announcement to set up a technology enabled marketplace for public procurement.
PM’S MANN KI BAAT
Part - 33
on 25th June 2017

- GeM promotes entrepreneurship and empowerment by making it possible to start doing business with Government through a completely online and faceless system.

GeM THE STORY OF TRANSFORMATION

GeM developed in a record time with technical support of NeGD (MeitY) and launched by Hon’ble CIM on August 9, 2016.

Complete end to end system from vendor/buyer registration to payment.

Online and faceless registration & procurement processes made possible through integration with Aadhar, PAN, MCA 21, BAS databases... (GST, MSME...)
What is GeM?

An end to end, Government-e-Market Place hosted by DGS&D where common user goods and services can be procured by various government organizations.
How does it work?

- Direct Purchase
- L1 Purchase
- Bidding
- Reverse Auction

Branch of Government Organisation / PSU / Autonomous Bodies / Local Bodies / Constitution Bodies / Statutory Bodies

Managed & Administration

Seller

Service Provider
Key Features

- **End-to-end System**
  - From vendor/buyer registration to payment

- **Registration authentication**
  - Through Aadhar, PAN, MCA 21.

- **Highly Secure**
  - Contract documents generated online and e-signed.

- **Multiple procurement options**
  - Direct purchase
  - L1
  - Bidding
  - Reverse Auction

- **Complete audit trail**
  - From supply order to bill generation & payment in one place.

- **Multiple payment options**
  - Like Banking, PFMS etc.

- **Quick payment**
  - Within 10 days

- **Market Page**
  - View, search, filters, compare & add to cart

- **Price comparison**
  - With major e-commerce sites.

- **Notifications**
  - Through emails and SMS.

- **Training and call centre support**
Benefits

- Provides greater transparency, efficiency speed in public procurement
- No more repetitive tendering
- Lower prices
- Slashed administrative and transaction costs
- Support Make in India
- Effective financial and budget management
THE JOURNEY SO FAR

Total Products: 75000 +
Total Product Categories: 800 +
Value of Orders Placed: ₹ 900 +Cr

Services:
- Taxi Services & Scanning Digitization Service
Way Ahead: INCLUSION OF SERVICES

Each Department/Ministry individually outsources services like taxi, facility management, IT services, manpower, etc. These are contracted manually and repetitively with non-standardized Service Level Agreements (SLA).

Hiring of taxi service introduced in GeM: online and with standard SLA.

New features of Regular, spot and leasing also added.

Spot hiring provides low cost and convenient option to Government officials.

Features of SLA, online automatic log book generation.
1. **Competent Authority**

2. **Primary User**
   - Organization Registration
   - Fill the required fields to register the organization with GeM.

3. **Secondary User**
   - Secondary User Registration
   - • Buyer • Consignee • DDO • PAO

4. **Buyer**
   - • Select Product
   - • Select mode of Procurement (DP/L1/Bidding/RA)
   - • Upload scanned Financial Approval – E-sign
   - • Sanction Order – E-sign
   - • Process Draft Invoice – E-sign
   - • Claim LD (If any)
   - • Invoice Payment
   - • DDO – Through PFMS
   - • PAO – Through SBI MOPS/ Through Offline mode

5. **Consignee**
   - • Receipt of Goods
   - • PRC Generation
   - • Inspection of Goods
   - • Right to Reject Order
   - • CRAC Generation
   - • Seller Confirms and Order Closed.

6. **Workflow and Timelines**

   - **Seller Confirmation and Delivery of Goods**
     - Default Delivery Period
     - Within 15 days
     - Go Back to Buyer

   - **Payment Authority**
     - • Invoice Payment
     - • DDO – Through PFMS
     - • PAO – Through SBI MOPS/ Through Offline mode

Note: Seller to take away Goods within 10 days if Consignee exercises Right to reject.
THANK YOU

www.gem.gov.in